

Khoros Community > Support Center > Community Solutions  
> Community Solutions

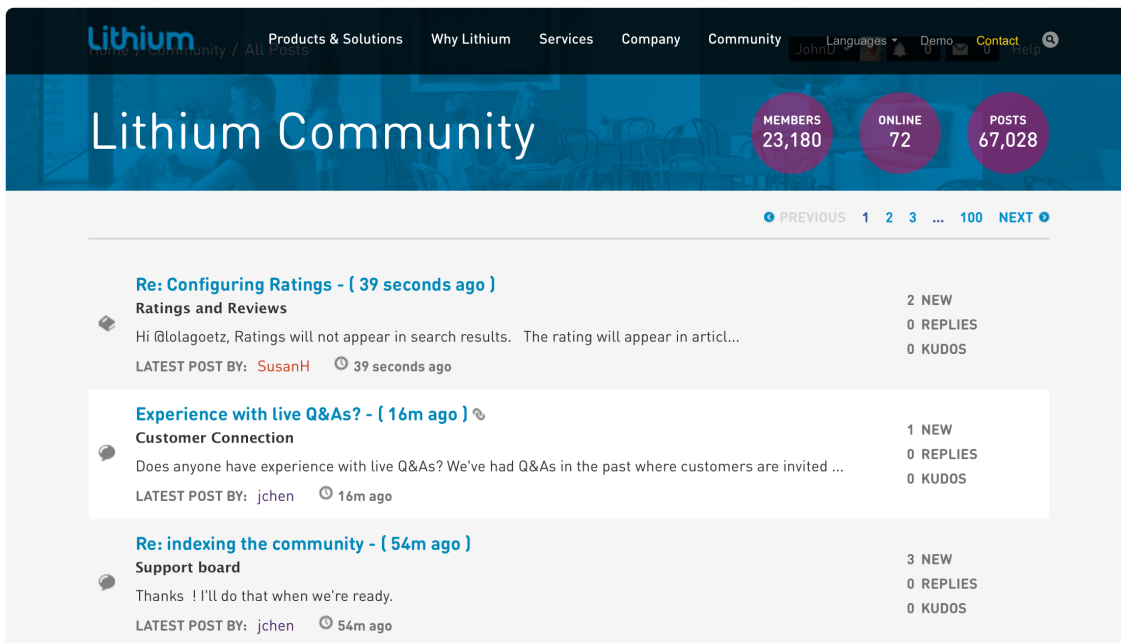
### Lithium Platform URLs

The Lithium platform uses a series of standard URL structures, which are applicable to all communities regardless of whether they've been customized. You can use these URLs to quickly go to a community page that includes specific information you're curious about.

For example, let's say you wanted to see a list of the most recent messages posted across the Lithium Community. You could enter a URL like:

**<http://community.lithium.com/t5/forums/recentpostspage/post-type/message>**

to get to a page like this:



This article lists these different URL structures and provides descriptions and sample use cases for when you might want to use each URL.

### Legend of variables used:

- COMMUNITY = is the base URL for the community (for example, "community.lithium.com")
- INTERACTION\_STYLE = TKB, Idea, Blog, Contest, QandA
- POST\_TYPE = Topic, Message
  - \* Topic shows only root messages from board posts/Blogs/TKBs/Ideas/Contests/Q&A
  - \* Message shows root messages and replies/comments
- BOARD\_ID = the name of the specific board (for example, "customerconnection")
 

**Note:** When entering the BOARD\_ID for a TKB, you need to replace the "@" with "%40".
- VIEW\_TYPE = thread or message, which affects which tab opens in the view; both tabs are available when viewing the Unread Discussions.
- TIME\_RANGE = the various time ranges:
  - one\_day
  - one\_week
  - one\_month
  - six\_months
  - one\_year
  - all (all time)

### Lithium platform URL types:

- [New Messages pages](#)
- [New Messages for the entire community](#)
- [Viewing new messages for a specific category](#)
- [Viewing new messages for a specific board](#)
- [Viewing new topics](#)
- [Viewing new Threads, TKB articles, Blog articles, Ideas and comments, Q&A, Contests](#)
- [Blogs: Label filter](#)
- [Viewing new TKB articles, Blog articles, Ideas, and comments by category](#)
- [Viewing new TKB articles, Blog articles, Ideas, Contests, and comments within a discussion style](#)
- [Alternative URL for viewing the TKB](#)
- [Unread posts](#)
- [Viewing posts by role](#)
- [Viewing user specific content for different discussion styles](#)
- [TKB dashboard](#)
- [Viewing Kudos Leaderboards](#)
- [Community-wide leaderboard](#)

- [Kudos leaderboard within a category](#).
- [Kudos leaderboard within a board](#)
- [Unanswered posts](#)
- [Terms of Service Page](#)

## New messages pages

Moderators depend on being able to see new content quickly, whether it's new topics, posts, articles, ideas, or comments. You can sort the most recent content created at different community levels using these basic URLs:

- [http://COMMUNITY/t5/forums/recentpostspage/post-type/POST\\_TYPE](http://COMMUNITY/t5/forums/recentpostspage/post-type/POST_TYPE)
- [http://COMMUNITY/t5/forums/recentpostspage/category-id/CATEGORY\\_ID/post-type/POST\\_TYPE](http://COMMUNITY/t5/forums/recentpostspage/category-id/CATEGORY_ID/post-type/POST_TYPE)
- [http://COMMUNITY/t5/forums/recentpostspage/board-id/BOARD\\_ID/post-type/POST\\_TYPE](http://COMMUNITY/t5/forums/recentpostspage/board-id/BOARD_ID/post-type/POST_TYPE)
- [http://COMMUNITY/t5/forums/recentpostspage/post-type/POST\\_TYPE/interaction-style/INTERACTION\\_STYLE](http://COMMUNITY/t5/forums/recentpostspage/post-type/POST_TYPE/interaction-style/INTERACTION_STYLE)
- [http://COMMUNITY/t5/forums/recentpostspage/category-id/CATEGORY\\_ID/post-type/POST\\_TYPE/interaction-style/INTERACTION\\_STYLE](http://COMMUNITY/t5/forums/recentpostspage/category-id/CATEGORY_ID/post-type/POST_TYPE/interaction-style/INTERACTION_STYLE)
- [http://COMMUNITY/t5/forums/recentpostspage/board-id/BOARD\\_ID\\_HERE/post-type/POST\\_TYPE/interaction-style/INTERACTION\\_STYLE](http://COMMUNITY/t5/forums/recentpostspage/board-id/BOARD_ID_HERE/post-type/POST_TYPE/interaction-style/INTERACTION_STYLE)

## Viewing new messages for the entire community

You can find new messages for the entire community, which is useful when a community has a large number of boards or when the "New" messages column is not displayed, making it difficult to see which boards have new posts:

- <http://COMMUNITY/t5/forums/recentpostspage/post-type/message>

**Example:** <http://community.lithium.com/t5/forums/recentpostspage/post-type/message>

## Viewing new messages for a specific category

You can find new messages for a specific category, which is helpful if you want to moderate different categories of a community. This is particularly relevant when communities are segmented into different languages at the category level:

- [http://COMMUNITY/t5/forums/recentpostspage/category-id/CATEGORY\\_ID\\_HERE/post-type/message](http://COMMUNITY/t5/forums/recentpostspage/category-id/CATEGORY_ID_HERE/post-type/message)

**Example:** <http://community.lithium.com/t5/forums/recentpostspage/category-id/discussions/post-type/message>

## Viewing new messages for a specific board

Use this URL to find new posts/comments for specific boards, blogs, idea exchanges, contests, Q&As, or Tribal Knowledge Bases (TKBs):

- [http://COMMUNITY/t5/forums/recentpostspage/board-id/BOARD\\_ID\\_HERE/post-type/message](http://COMMUNITY/t5/forums/recentpostspage/board-id/BOARD_ID_HERE/post-type/message)

**Example:** <http://community.lithium.com/t5/forums/recentpostspage/board-id/customerconnection/post-type/message>

## Viewing new topics

To see the latest topics rather than messages at the community, category, or board level, use:

- [http://COMMUNITY/t5/forums/recentpostspage/board-id/BOARD\\_ID\\_HERE/post-type/thread](http://COMMUNITY/t5/forums/recentpostspage/board-id/BOARD_ID_HERE/post-type/thread)

**Example:** <http://community.lithium.com/t5/forums/recentpostspage/board-id/customerconnection/post-type/thread>

## Viewing new threads, TKB articles, Blog articles, Ideas and comments, Q&A, Contests

You can view the most recent content of various interaction styles (Blog, TKB, Ideas) for the entire community by using this URL:

- [http://COMMUNITY/t5/forums/recentpostspage/post-type/POST\\_TYPE/interaction-style/INTERACTION\\_STYLE](http://COMMUNITY/t5/forums/recentpostspage/post-type/POST_TYPE/interaction-style/INTERACTION_STYLE)

### Root messages only.

These links enable you to view the original blog article/idea/Q&A/contest entry without showing the comments.

- Forum example <http://community.lithium.com/t5/forums/recentpostspage/post-type/message/interaction-style/forum>
- Blog Example: <http://community.lithium.com/t5/forums/recentpostspage/post-type/thread/interaction-style/blog>
- TKB Example: <http://community.lithium.com/t5/forums/recentpostspage/post-type/thread/interaction-style/tkb>
- Ideas Example: <http://community.lithium.com/t5/forums/recentpostspage/post-type/thread/interaction-style/idea>
- Q&A Example: <http://community.lithium.com/t5/forums/recentpostspage/post-type/thread/interaction-style/qanda>
- Contest Example: <http://community.lithium.com/t5/forums/recentpostspage/post-type/thread/interaction-style/contest>

### Root messages and comments

- Blog Example: <http://community.lithium.com/t5/forums/recentpostspage/post-type/message/interaction-style/blog>
- TKB Example: <http://community.lithium.com/t5/forums/recentpostspage/post-type/thread/interaction-style/tkb>

[type/message/interaction-style/tkb](#)

- Ideas Example: <http://community.lithium.com/t5/forums/recentpostspage/post-type/message/interaction-style/idea>
- Q&A Example: <http://community.lithium.com/t5/forums/recentpostspage/post-type/message/interaction-style/qanda>
- Contest Example: <http://community.lithium.com/t5/forums/recentpostspage/post-type/message/interaction-style/contest>

## Blogs: Label Filter

- <http://community.lithium.com/t5/science-of-social-blog/bg-p/scienceofsocial/label-name/gamification>

## Viewing new TKB articles/Blog articles/Ideas and comments by category

If you have several interaction styles across the community, you might want to only look at particular ones within a specific category. You can do this using this URL:

- [http://COMMUNITY/t5/forums/recentpostspage/category-id/CATEGORY\\_ID\\_HERE/post-type/POST\\_TYPE/interaction-style/INTERACTION\\_STYLE](http://COMMUNITY/t5/forums/recentpostspage/category-id/CATEGORY_ID_HERE/post-type/POST_TYPE/interaction-style/INTERACTION_STYLE)

### Root messages only by category.

- Forum thread and replies <http://community.lithium.com/t5/forums/recentpostspage/category-id/discussions/post-type/message/interaction-style/forum>
- Blog Example: <http://community.lithium.com/t5/forums/recentpostspage/category-id/discussions/post-type/thread/inte...>
- TKB Example: <http://community.lithium.com/t5/forums/recentpostspage/category-id/discussions/post-type/thread/inte...>
- Ideas Example: <http://community.lithium.com/t5/forums/recentpostspage/category-id/discussions/post-type/thread/inte...>
- Q&A Example: <http://community.lithium.com/t5/forums/recentpostspage/category-id/discussions/post-type/thread/inte...>
- Contest Example: <http://community.lithium.com/t5/forums/recentpostspage/category-id/events/post-type/thread/interacti...>

### Root messages and comments within a category.

- Blog Example: <http://community.lithium.com/t5/forums/recentpostspage/category-id/discussions/post-type/message/int...>
- TKB Example: <http://community.lithium.com/t5/forums/recentpostspage/category->

[id/discussions/post-type/message/interaction-style/tkb](#)

- Ideas Example: <http://community.lithium.com/t5/forums/recentpostspage/category-id/discussions/post-type/message/interaction-style/idea>
- Q&A Example: <http://community.lithium.com/t5/forums/recentpostspage/category-id/discussions/post-type/message/int...>
- Contest Example: <http://community.lithium.com/t5/forums/recentpostspage/category-id/events/post-type/message/interact...>

## Viewing new TKB articles, Blog articles, Ideas, Contests, and comments within a discussion style

If you have more than one TKB, Blog, Contest, or Idea exchange, you can get the most recent content at the individual level.

**Note:** When entering the BOARD\_ID for a TKB, you need to replace the “@” with “%40”.

- [http://COMMUNITY/t5/forums/recentpostspage/board-id/BOARD\\_ID\\_HERE/post-type/POST\\_TYPE](http://COMMUNITY/t5/forums/recentpostspage/board-id/BOARD_ID_HERE/post-type/POST_TYPE)

### Root Messages only within a board

- Example Blog: <http://community.lithium.com/t5/forums/recentpostspage/board-id/scienceofsocial/post-type/thread>
- Example TKB: <http://community.lithium.com/t5/forums/recentpostspage/board-id/customerconnection%40tkb/post-type/t...>
- Example Idea Exchange: [http://community.lithium.com/t5/forums/recentpostspage/board-id/Lithium\\_Ideas/post-type/thread](http://community.lithium.com/t5/forums/recentpostspage/board-id/Lithium_Ideas/post-type/thread)
- Example Q&A: <http://community.lithium.com/t5/forums/recentpostspage/board-id/public-ga/post-type/thread>
- Example Contest: <http://community.lithium.com/t5/forums/recentpostspage/board-id/linc14photos/post-type/thread>

### Root messages and comments within a board

- Example Blog: <http://community.lithium.com/t5/forums/recentpostspage/board-id/scienceofsocial/post-type/message>
- Example TKB: <http://community.lithium.com/t5/forums/recentpostspage/board-id/customerconnection%40tkb/post-type/m...>
- Example Idea Exchange: [http://community.lithium.com/t5/forums/recentpostspage/board-id/Lithium\\_Ideas/post-type/message](http://community.lithium.com/t5/forums/recentpostspage/board-id/Lithium_Ideas/post-type/message)
- Example Q&A: <http://community.lithium.com/t5/forums/recentpostspage/board-id/public-ga/post-type/message>
- Example Contest: <http://community.lithium.com/t5/forums/recentpostspage/board-id/linc14photos/post-type/message>

## Alternative URL for viewing the TKB

If you do not know the direct BOARD\_ID for a TKB, you can use the BOARD\_ID for the board it is attached to:

- [http://COMMUNITY/t5/forums/recentpostspage/board-id/BOARD\\_ID\\_HERE/post-type/POST\\_TYPE/interaction-style](http://COMMUNITY/t5/forums/recentpostspage/board-id/BOARD_ID_HERE/post-type/POST_TYPE/interaction-style)

### Root Messages only.

- Example: <http://community.lithium.com/t5/forums/recentpostspage/board-id/customerconnection%40tkb/post-type/t...>

### Root messages and comments

- Example: <http://community.lithium.com/t5/forums/recentpostspage/board-id/customerconnection%40tkb/post-type/m...>

## Unread posts

The URLs show you unread posts at Community, Category, and Board level

### Unread Posts at Community level

- [http://COMMUNITY/t5/forums/unreadpostspage/tab/VIEW\\_TYPE](http://COMMUNITY/t5/forums/unreadpostspage/tab/VIEW_TYPE)

**Example:** <http://community.lithium.com/t5/forums/unreadpostspage/tab/thread>

### Unread post at category Level

- [http://COMMUNITY/t5/forums/unreadpostspage/category-id/CATEGORY\\_ID\\_HERE/tab/VIEW\\_TYPE](http://COMMUNITY/t5/forums/unreadpostspage/category-id/CATEGORY_ID_HERE/tab/VIEW_TYPE)

**Example:** <http://community.lithium.com/t5/forums/unreadpostspage/category-id/discussions/tab/thread>

### Unread posts at board level

- [http://COMMUNITY/t5/forums/unreadpostspage/board-id/BOARD\\_ID\\_HERE/tab/VIEW\\_TYPE](http://COMMUNITY/t5/forums/unreadpostspage/board-id/BOARD_ID_HERE/tab/VIEW_TYPE)

**Example:** <http://community.lithium.com/t5/forums/unreadpostspage/board-id/customerconnection/tab/thread>

- VIEW\_TYPE can be thread or message, which affects which tab the view opens; both tabs are available when viewing the Unread Discussions.
- You can view unread Blogs/Ideas/TKBs/Q&A pages directly by entering their board ID.

**Note:** If the board id has an "@" symbol in it that will need to be replaced with a "90" (for example, "board@tkb" would be "board90tkb").

## Viewing Posts by role

You can view all the posts entered by users within a role assuming the user has been granted the necessary permissions for the relevant role. If you need to view all the posts by users of a certain role, you can use `messagetrackerpage` in the URL:

- [http://COMMUNITY/t5/forums/messagetrackerpage/role-id/ROLE\\_ID](http://COMMUNITY/t5/forums/messagetrackerpage/role-id/ROLE_ID)

**Example:** <http://community.lithium.com/t5/forums/messagetrackerpage/role-id/30>

- [http://COMMUNITY/t5/forums/messagetrackerpage/role-name/ROLE\\_NAME](http://COMMUNITY/t5/forums/messagetrackerpage/role-name/ROLE_NAME)

**Example:** <http://community.lithium.com/t5/forums/messagetrackerpage/role-name/Customer>

**Note:** The role name is case sensitive.

## Viewing user-specific content for different discussion styles

To view all messages for a specific discussion style posted by an individual user, use this URL:

- [http://COMMUNITY/t5/forums/recentpostspage/post-type/POST\\_TYPE/user-id/USER\\_ID/interaction\\_style/INTERACTION\\_STYLE](http://COMMUNITY/t5/forums/recentpostspage/post-type/POST_TYPE/user-id/USER_ID/interaction_style/INTERACTION_STYLE)

### Examples:

- POST ONLY: <http://community.lithium.com/t5/forums/recentpostspage/post-type/message/user-id/771/interaction-sty...>
- BLOG: <http://community.lithium.com/t5/forums/recentpostspage/post-type/message/user-id/771/interaction-sty...>
- TKB: <http://community.lithium.com/t5/forums/recentpostspage/post-type/message/user-id/771/interaction-sty...>
- IDEA: <http://community.lithium.com/t5/forums/recentpostspage/post-type/message/user-id/771/interaction-sty...>
- CONTEST: <http://community.lithium.com/t5/forums/recentpostspage/post-type/message/user-id/771/interaction-sty...>
- Q&A: <http://community.lithium.com/t5/forums/recentpostspage/post-type/message/user-id/771/interaction-sty...>

## TKB Dashboard

To view the TKB dashboard at the different levels of the community, use:

- **Community wide:** <http://COMMUNITY/t5/tkb/dashboardpage/>

**Example:** <http://community.lithium.com/t5/tkb/dashboardpage/>

- **Category view:** [http://COMMUNITY/t5/tkb/dashboardpage/category-id/CATEGORY\\_ID](http://COMMUNITY/t5/tkb/dashboardpage/category-id/CATEGORY_ID)

**Example:** <http://community.lithium.com/t5/tkb/dashboardpage/category-id/discussions>

- **Board view:** [http://COMMUNITY/t5/tkb/dashboardpage/board-id/BOARD\\_ID](http://COMMUNITY/t5/tkb/dashboardpage/board-id/BOARD_ID)

**Example:** <http://community.lithium.com/t5/tkb/dashboardpage/board-id/customerconnection>

## Viewing Kudos Leaderboards



Communities might not have Kudos leaderboards turned on at every community level. However, you can access invisible leaderboards by using a custom URL. The same can be done to directly access each of the 3 leaderboard tabs (top kudoed authors, top kudoed posts, or top kudos givers) if you have the right permissions.

## Basic URLs

- **By time range:**  
<http://COMMUNITY/t5/kudos/leaderboardpage/timerange/TIMERANGE/tab/TAB>
- **By category:** [http://COMMUNITY/t5/kudos/leaderboardpage/category-id/CATEGORY\\_ID/timerange/TIMERANGE/tab/TAB](http://COMMUNITY/t5/kudos/leaderboardpage/category-id/CATEGORY_ID/timerange/TIMERANGE/tab/TAB)
- **By board:** [http://COMMUNITY/t5/kudos/leaderboardpage/board-id/BOARD\\_ID/timerange/TIMERANGE/tab/TAB](http://COMMUNITY/t5/kudos/leaderboardpage/board-id/BOARD_ID/timerange/TIMERANGE/tab/TAB)

TIME RANGE = the various time ranges:

- one\_day
- one\_week
- one\_month
- six\_months
- one\_year
- all (all time)

TAB - All three tabs are selectable on the page, but you can link directly to the individual tab using one of these options:

- authors
- posts
- givers (Must have the appropriate role (Allow or revoke kudos on posts) to view this leaderboard)

## Community-wide leaderboard

- <http://COMMUNITY/t5/kudos/leaderboardpage/timerange/TIMERANGE/tab/TAB>
- [http://community.lithium.com/t5/kudos/leaderboardpage/timerange/one\\_day/tab/authors](http://community.lithium.com/t5/kudos/leaderboardpage/timerange/one_day/tab/authors)
- [http://community.lithium.com/t5/kudos/leaderboardpage/timerange/one\\_week/tab/posts](http://community.lithium.com/t5/kudos/leaderboardpage/timerange/one_week/tab/posts)
- [http://community.lithium.com/t5/kudos/leaderboardpage/timerange/one\\_month/tab/givers](http://community.lithium.com/t5/kudos/leaderboardpage/timerange/one_month/tab/givers)
- [http://community.lithium.com/t5/kudos/leaderboardpage/timerange/six\\_months/tab/authors](http://community.lithium.com/t5/kudos/leaderboardpage/timerange/six_months/tab/authors)
- [http://community.lithium.com/t5/kudos/leaderboardpage/timerange/one\\_year/tab/posts](http://community.lithium.com/t5/kudos/leaderboardpage/timerange/one_year/tab/posts)
- <http://community.lithium.com/t5/kudos/leaderboardpage/timerange/all/tab/givers>

## Kudos leaderboard within a category

You can identify the category ID from the URL when viewing the category. You are able to view the

other interaction styles by entering the appropriate category (or board) ID

- [http://COMMUNITY/t5/kudos/leaderboardpage/category-id/CATEGORY\\_ID/timerange/TIMERANGE/tab/TAB](http://COMMUNITY/t5/kudos/leaderboardpage/category-id/CATEGORY_ID/timerange/TIMERANGE/tab/TAB)

**Example:** [http://community.lithium.com/t5/kudos/leaderboardpage/category-id/discussions/timerange/one\\_month/pa...](http://community.lithium.com/t5/kudos/leaderboardpage/category-id/discussions/timerange/one_month/pa...)

### Kudos leaderboard within a board

- [http://COMMUNITY/t5/kudos/leaderboardpage/board-id/BOARD\\_ID/timerange/TIMERANGE/tab/TAB](http://COMMUNITY/t5/kudos/leaderboardpage/board-id/BOARD_ID/timerange/TIMERANGE/tab/TAB)

**Example:** [http://community.lithium.com/t5/kudos/leaderboardpage/board-id/customerconnection/timerange/one\\_mont...](http://community.lithium.com/t5/kudos/leaderboardpage/board-id/customerconnection/timerange/one_mont...)

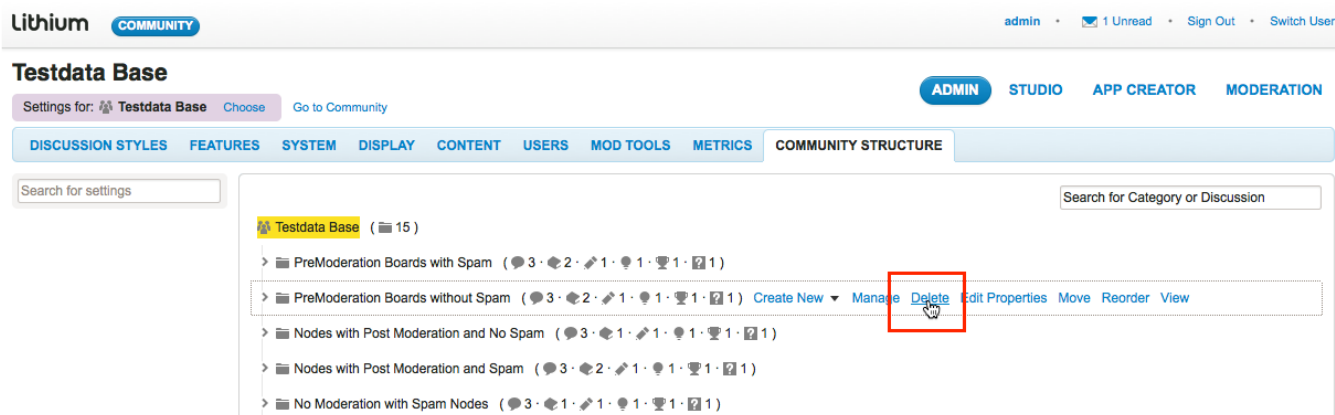
### Unanswered posts

To view a page of unanswered posts, you need to identify the node-id, which you must do from Community Admin.

#### To get the node-id:

1. Go to **Community Admin > Community Structure**.
2. Hover over the **Delete** option in the community structure for the node you want.

**(Don't click Delete.)**



3. Look at the URL at the bottom of the page and copy down the node-id.

[docs.qa.lithium.com/t5/bizapps/page.nodeditor/nodedisplay.nodeactions.deletenode/deletenode/node-id/\[category:74?ac=tab\]/community.admin.manage-community-structure&t.cp=admin/contributions/nodeditor/contributionspage&ticket=Pk24yz2Vru77\\_1](https://community.lithium.com/t5/bizapps/page.nodeditor/nodedisplay.nodeactions.deletenode/deletenode/node-id/[category:74?ac=tab]/community.admin.manage-community-structure&t.cp=admin/contributions/nodeditor/contributionspage&ticket=Pk24yz2Vru77_1)

4. Use this node-id in the URL shown below.

### URL Structure

- [http://COMMUNITY/t5/forums/unansweredtopicspage/node-id/NODE\\_ID](http://COMMUNITY/t5/forums/unansweredtopicspage/node-id/NODE_ID)

#### Examples:

- **Community:** <http://community.lithium.com/t5/forums/unansweredtopicspage/node-id/community%3A1>

- **Join the discussion category:**

<http://community.lithium.com/t5/forums/unansweredtopicspage/node-id/category%3A605>

- **Customer Connection board:**

<http://community.lithium.com/t5/forums/unansweredtopicspage/node-id/board%3A78>

## Terms of Service Page

The terms of service page is always found in the same relative location

### URL Structure

- <http://COMMUNITY/t5/user/UserTermsOfServicePage>

### Example:


- **Lithium Community Terms of Service:**

<http://community.lithium.com/t5/user/UserTermsOfServicePage>

Labels: Display & Content

url

 Add tags

 40 Kudos

Comment

 Share